

WorkFirst Work-Out
July 14-15, 2004
Town Meeting Decisions by Sub 2

Caseload 1 Team

Recommendation: Identify child-only caseload alongside the adult caseload as an informational guide to increase awareness and focus on integration of services.

Sub 2 Decision: Approved

Recommendation: To move toward reduction of clients in sanction. For each month, measure percent of clients moved from sanction to cure or exit within 120 days.

Sub 2 Decision: Measure movement from sanction to cure – Approved
Measure movement from sanction to exit – Not approved

Caseload 2 Team

Recommendation: Eliminate Tier 3 reports from Performance Measure structure and make them operational or ad hoc reports.

Sub 2 Decision: Approved

Recommendation: Eliminate Tier 2, Measure 5 - CAR Report. Doesn't give value to legitimate activities and has no direct relationship to the Governor's measure.

Sub 2 Decision: Approved, contingent on development of a replacement measure that indications client participation and movement toward self-sufficiency.

Recommendation: Modify Tier 2, Measure 1 to: a) express adult caseload target and actual caseload as percentages of the prior year's caseload in the same month (rather than as a percentage of July 1997 caseload); b) show cumulative percent of caseload reduction from beginning of program year, compared to the cumulative reduction at the same point in the prior year; c) include an indication of the volume of caseload movement as a report column.

Sub 2 Decision: Approved

Long-term Exits 1 Team

Recommendation: Measure the percent of TANF exits that stay off for 90 days

Sub 2 Decision: Approved

Long-term Exits 2 Team

- Recommendation: Adoption of Tier 2 Feeder Measure which states: percent of adults leaving TANF that receive services within three months, six months, nine months and 12 months.
- Sub 2 Decision: There was strong support for the idea, but the proposal was forwarded to Sub 3 committee for further development.

Jobs Leading to Exit Team

- Recommendation: Change Tier 2, Measure 2 – Movement from Job Search to Work in 90 Days to read, “TANF entry to work in 120 days.” The current measure promotes competition and is in conflict with other agency goals and measures. The new measure encourages work with marginally employable clients.
- Sub 2 Decision: Not approved. The issue, however, was forwarded to Sub 3 committee for further development, specifically changing the current JS to Work measure to minimize any unintended consequences from the 5-day-RB rule.

Child Support Team

- Recommendation: Measure percentage of TANF/Former TANF cases that have child support orders established.
- Sub 2 Decision: Approved
- Recommendation: Measure percentage of non-custodial parents who are paying on TANF and former TANF cases.
- Sub 2 Decision: Approved

Retention Team

- Recommendation: Add Tier 2 Feeder Measure to measure percent of TANF adults with an employment exit who remain employed for the year following exit and who have received or are receiving retention services. Retention services are defined as any contact with an employed/exited client in the interest of helping them stay employed.
- Sub 2 Decision: There was strong support for discovering the right measure, so this was forwarded to Sub 3 committee for further development

Increased Earnings Team

Recommendation: Add a performance measure to track the percent of exiters with employment who receive retention services. Research shows retention services equals increased earnings.

Sub 2 Decision: It is more than apparent that we do not capture the working being done. This issue should be forwarded to Sub 3 committee for further development.